INDICATORS OF ABUSE (IOA)

SCORING THE IOA
Total the sum of ratings for all items (range: 0 - 108)

INTERPRETING THE RESULTS
The abuse indicators are listed in rough order of importance. In general, the caregiver indicators carry more weight than care-receiver indicators. However, it is the total list of indicators together that signal abuse. Thus, the higher the total score (0 - 108), the more likely it is that abuse is occurring. Scores close to 16 and higher are suggestive of abuse, and the higher the score the more likely it is that abuse is occurring. Scores of 4 or less indicate that there probably is no abuse.

Each indicator that is rated by the interviewer as being between 1 and 4 on the scale should be explored clinically. However, each individual indicator does not, by itself, indicate abuse.


Daphne Nahmiash and Myrna Reis are available as consultants for practitioners or agencies wishing to know more about the use of these tools. Please visit www.nicenet.ca for more information.
**What is IOA?**

The Indicators of Abuse (IOA) checklist signals mistreatment of seniors. The IOA (pronounced Iowa) also helps sensitize the practitioner to important abuse issues. The IOA is practical for busy practitioners and useful in training intervenors in cases of abuse and volunteers to recognize the signs of abuse. The IOA is a summary of abuse high-risk signals. It is not, however, a substitute to becoming knowledgeable about abuse signs through education.

**Caregiver and Care-receiver Indicators of Abuse (IOA)**

For Discriminating Abuse and Non-Abuse Cases

Indicators of abuse are listed on the next two panels, in order of importance.* After a two to three hour home assessment (or other intensive assessment) please rate each of the following items on a scale of 0-4 (as described in the sidebar). Do not omit any items. Rate according to your current opinion.

* The majority of the most important indicators are the caregiver ones.

### Caregiver
- Has behaviour problems
- Is financially dependent
- Has mental/emotional difficulties
- Has alcohol/substance abuse problem
- Has unrealistic expectations
- Lacks understanding of medical condition
- Caregiving reluctance
- Has marital/family conflict
- Has poor current relationship
- Caregiving inexperience
- Is a blamer
- Had poor past relationship

### Care-receiver
- Has been abused in the past
- Has marital/family conflict
- Lacks understanding of medical condition
- Is socially isolated
- Lacks social support
- Has behaviour problems

### Care-receiver
- Is financially dependent
- Has unrealistic expectations
- Has alcohol/medication problems
- Has poor current relationship
- Has suspicious falls/injuries
- Has mental/emotional difficulties
- Is a blamer
- Is emotionally dependent
- No regular doctor

**Scale**

Estimated extent of problem:

- 0 = non-existent
- 1 = slight
- 2 = moderate
- 3 = probably/severe
- 4 = yes/severe
- 00 = not applicable
- 000 = don’t know

Caregiver Age _____ years
Caregiver and Care-receiver Kinship
- Spouse / Partner
- Non-Spouse / Non-Partner